

Bringing IT tools to life at Veryan Medical

Background

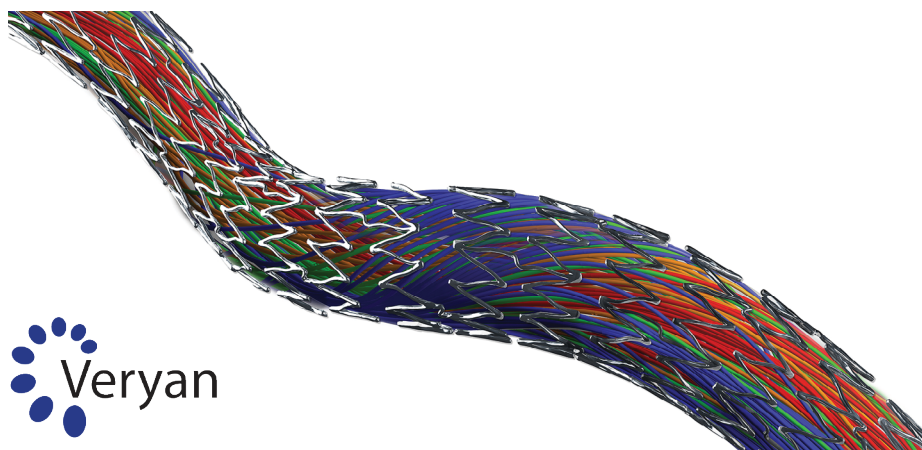
Veryan Medical was formed in 2003 as the result of a technology spin out from Imperial College, London. The company has designed, patented and developed a highly innovative three dimensional (3D) Nitinol (nickel-titanium alloy) stent, BioMimics 3D, which is currently used in the treatment of blocked or narrowed superficial femoral arteries, the large artery in the thigh which is the main blood supply to the lower limb. The company's head office is in Horsham, West Sussex and its research and development facility is based in Galway, Ireland.

Veryan Medical contacted M2 Computing with a need to reassess their IT systems set-up for their UK and Ireland offices. Following a pitch process, M2 Computing was awarded the business on their ability to immediately understand what was required, their knowledge and their friendly, open approach.

"When changing your IT provider, there comes huge risk of making a wrong decision. When I met Greg and Paul from M2, they had complete clarity of understanding of what needed to be done. They were clearly experts, very professional and provided reassurance that there would be minimal disruption to the business during the transition." confirms Nick Yeo, Chief Operating Officer, Veryan Medical Ltd.

Worldwide IT Support

Following a full IT audit, M2 Computing consolidated the IT systems for Veryan Medical and implemented a new server on a global domain across the Horsham and Galway locations. M2 Computing provide managed IT support for Veryan, providing assistance all over the world in the UK, Ireland, Germany and the US. They have M2 Assist Gold for all office based staff and M2 Assist Silver for remote workers.



"The quality of IT support is better than any other I have experienced. The staff are motivated, interested, well trained and diligent at following things through."

Nick Yeo, Chief Operating Officer, Veryan Medical Ltd.

Reducing the cost of International calls

To improve international communication, M2 Computing recommended a new cloud hosted PBX telephone system across their sites, giving them a flexible VoIP solution to make calls from any device all over the world. Not only does the new system reduce their monthly expenditure on International call charges, it also makes it far easier to conduct conference calls across multiple countries using a simple softphone app.

Making the most of Office 365

To improve operations and productivity, M2 Computing recommended that all employees were migrated across to Office 365 and consolidated their email addresses by providing one email domain. Office 365 also equips them with the latest Microsoft Office software, business class email with archiving and compliance features. M2 Computing are in the process of migrating their local shared folders to SharePoint Online. The Veryan team is now regularly using SharePoint to collaborate on projects and Skype for Business for internal messaging and calls. They also have all their working documents backed up with OneDrive, providing secure cloud based access from anywhere, on any device.

To help make the most of the migration to Office 365, M2 Computing host regular webinars for Veryan employees highlighting the best features and demonstrating how these can be used to improve current working practices. **"Rather than simply transferring us across to Office 365, they took the time to help us to use the new software tools available to us, following the process through to the end. The webinars have been brilliant."** comments Nick Yeo, Chief Operating Officer, Veryan Medical Ltd.

Summary

M2 Computing have worked with Veryan Medical to provide IT consultancy and technical support, giving them a new IT system which reduces their costs and improves team productivity, utilising the latest tools from leading technology providers in the market.