

## Complete Peace of Mind for Thomas Mansfield Solicitors

### Background

Thomas Mansfield Solicitors are a specialist firm of employment solicitors, providing advice to both employers and individuals. They offer services for a range of employment law issues and a more indepth consultancy service for HR strategy, organisational restructures and large-scale redundancies. Thomas Mansfield Solicitors pride themselves on their extensive employment law knowledge and their ability to consistently deliver high quality and cost effective advice to all their clients.

### Reliable IT

Thomas Mansfield are located in central London. Key to the function of the business is access to their case management and time recording system. They also operate a working from home policy where it is essential that employee are able to connect to these systems and their confidential information remotely when needed.

### Case Critical Data

Working to strict deadlines, Solicitors at Thomas Mansfield need round the clock access to their information and any loss of data would be detrimental to the day to day operations of the business. Prior to the relationship with M2 Computing, Thomas Mansfield frequently experienced lost connections and system instability. They used a tape system to back up all their essential data which was often a slow process and relied on manual updates.



**Thomas Mansfield Solicitors**<sup>Ltd</sup>  
The Employment Law Solicitors

“Since we contracted with M2 Computing to look after our IT requirements, the number of outages and downtime has dropped to next to nothing. In fact, IT issues no longer feature on our agenda.”

Neill Thomas, Partner

### Complete Peace of Mind

When M2 Computing were appointed to manage the service delivery and IT for Thomas Mansfield Solicitors, they recommended and installed the M2 Cloud back up and disaster recovery solution. This solution from business continuity specialists Datto, provides the partners of the business with complete peace of mind. In the event of a server breaking down or if a cup of coffee is accidentally spilt at home on a laptop, all data is easily recovered and usually within minutes of the event occurring.

### Summary

With IT systems, support, back up and disaster recovery taken care of by M2 Computing, the partners at Thomas Mansfield can focus on their core business operations and maintain their high quality standard of service delivery. **Neill Thomas, Partner at Thomas Mansfield concludes ‘We are a firm of solicitors working to demanding deadlines. Since we contracted with M2 Computing to look after our IT requirements, the number of outages and downtime has dropped to next to nothing. In fact, IT issues no longer feature on our agenda. When a problem does occur it is dealt with quickly and efficiently by the friendly people on the helpdesk. I would have no hesitation in providing a recommendation’.**