

Luxury Property Developer backs up with M2 Cloud

Background

Royalton are an exclusive luxury residential property developer throughout Surrey and Berkshire. They design and build outstanding houses for high profile clients who expect a premium customer experience. Their team of professionals offer the highest quality service specialising in land acquisition, planning, construction, project management and interior design. The Royalton portfolio of developments for sale, private commissions and joint ventures include projects from £4m to £50m.

IT Core To The Business

The IT systems and software at Royalton, are used by the team daily to secure supplies, manage accounts, organise deliveries, project manage builds, schedule contractors and generate sales. They operate over 30 workstations, including 8 laptops utilised by the site managers who travel across the UK to manage building operations.

The M2 Solution

Royalton selected M2 Computing to manage their IT systems and install a reliable disaster recovery solution. M2 Computing assessed the requirements of the Royalton business and made appropriate recommendations to maintain the high level of service expected by Royalton clients. They installed the necessary equipment and set up each employee with minimal disruption to the business operations. Site Managers have the latest remote connection management tool which allows access to M2 support anywhere in the world. This ensures any IT problems encountered away from the office are fixed within the fastest possible time.



“M2 Computing are a very professional organisation and offer a great service. I would highly recommend them.”

Kevin Holcombe, Accounts Manager.

Worry Free Backup

Prior to the relationship with M2 Computing, Royalton were using a tape system to back up all their IT. With the business entirely dependent on their IT systems, M2 Computing recommended and installed the latest backup and disaster recovery solution system.

The M2 Cloud business continuity solution gives Royalton complete peace of mind that if the worst happened, their data and information systems would be restored within minutes. Even in a major event such as a fire or flood, Royalton would experience full data recovery within hours. This is critical to the business, as day to day tasks would be impossible with lost data or if systems were down for a significant period of time. This would have a major impact on the reputation of the Royalton brand.

The business continuity solution from specialists Datto, is fully automated, so this eliminates the need for Royalton to allocate a person responsible for back up. Once installed, the solution manages all back up and disaster recovery requirements and takes the responsibility away from individuals within the organisation.

Summary

M2 Computing provide Royalton with the reassurance and confidence that their IT systems are in safe hands should the unexpected occur. **Kevin Holcombe, Accounts Manager from Royalton comments ‘M2 Computing are a very professional organisation and offer a great service. I would highly recommend them.’.**